

JRS Participant Organisation Web Page – Content Guide

This document describes the content that should be displayed on a 'JRS eduroam information' web page on a JRS participating organisation's web site – as required in the JRS Technical Specification.



The web page(s) should publish sufficient technical and usage information to enable the organisation's own users and visitors to the organisation to be able to use the service and make the most of their time at the organisation through use of the JRS eduroam service.

There is a certain mandatory minimum information content required as described below. This is followed by recommended content. Note that Visited organisations' JANET Roaming websites are subject to more extensive requirements than those for Home sites.

Required content applicable for both Home and Visited JRS participants:

The web page(s) must be accessible from the Internet (and in cases where Internet access is limited, from the organisation's internal network). It is recommended that Visited organisations should ensure that their JANET Roaming website is accessible using small form-factor devices such as PDAs.

The web pages(s) must include the following information as a minimum:

- The text of, or a link to, the participant organisation's acceptable use policy (AUP), where applicable.
- A link to the [JANET Roaming Policy](#) must be included
- The  logo linking to the eduroam website must appear. You are also welcome to use the  logo.

Addition content applicable to Visited sites:

- A Visited organisation must provide sufficient information to enable visitors to identify and access the service; at a minimum this must include the locations covered and the JRS tier of service provided (which defines the wireless cipher settings required).
- If the organisation has deployed an application or interception proxy on the JRS eduroam guest network, the following information must be included: a statement that a proxy is in place and if the proxy is not transparent, documentation on the configuration of applications to use the proxy.

[Nb. We recommend that Visited organisations should not deploy application or 'interception' proxies on the visitor network. This is because applications commonly require special configuration to use a proxy, which reduces usability and may increase the support burden. The presence of a proxy may also break some applications. Likewise 'interception' proxies, often used by intrusion and virus detection systems, may result in the user experiencing unexpected network behaviour].

Visited organisations may publish the IP forwarding policies imposed on the visitor network. (Publishing the IP forwarding policies imposed on the visitor network may assist Home organisations in supporting their users without needing to contact local support staff at the Visited organisation).

Recommended content applicable for both Home and Visited JRS participants:

- We recommend that the web site contains introduction text about eduroam and the JANET Roaming service, describing in essence the service that JANET Roaming eduroam delivers for your staff and students.
- Home organisations sites should detail where staff/students can find out which sites offer JRS eduroam and the necessary service tier/cipher information at those sites – ie a link to the JANET Roaming web site [Map of where you can use JRS eduroam](#) page.
- Most importantly, Home organisations should describe how users can download 802.1x supplicants/client certificates if necessary and configure their laptops (or get support with this task) and how to download the ORPS server certificate (if this is not automatically distributed to network-connected devices).
- Home organisations also need to provide instructions for users on how to use the service when they go to other sites – ie to connect (wirelessly) to the eduroam SSID and the ID credentials they must use from wired and wireless client devices.
- In addition you could add information about the applications that you offer to your remotely authenticated users, eg. web mail, VPN.
- Finally you should add a note on support – ie that the responsibility for support lies with the Home organisation and not the Visited.